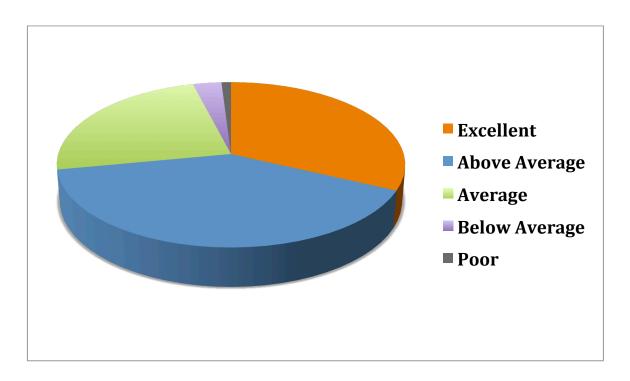


## Based on your experience, how would you rate the overall performance of the OpenBand Customer Service Team?



Source: 2009 OpenBand Customer Satisfaction Survey.